

Thursday 7 March 2024



**Ask Adam** [Today we are pleased to bring you the reintroduced staff Q&A](#) with Adam Coldwells joining us for his first session since becoming the interim NHS Grampian Chief Executive. Pressures across the system, bed numbers, diagnosis delays and rota policies are among the 13 questions Adam addresses in the today's Q&A. We received more than 30 questions in less than 48 hours, so we were unable to address all of them on screen, but we've tried to put as many as possible to Adam. Those that didn't receive an on-screen answer will get a direct response via email shortly. As always, we appreciate most of you like to dip into the questions of interest to you, so we have included time stamps below to each question to allow you to do so:

[00:45](#) 30 Years at NHSG - Adam's background

[01:50](#) Adam's priorities as Chief Executive

[09:33](#) Will the shuttle buses return to their previous timetable on NHS Grampian sites?

[12:24](#) Bed numbers, "corridor care" and the impact on ED

[17:04](#) Will the finance for the extra beds promised in the bed base review be forthcoming?

[20:21](#) Has there been a shift away from the formal disciplinary process in favour of early/informal resolution?

[25:43](#) Diagnosis delays for neurodivergent people and ADHD and Autism in particular and the impact on healthcare staff

[29:25](#) Longstanding temporary staff not converting to permanent staff after 4 years in breach of NHSG policy?

[31:02](#) Why has there been no financial/managerial support to the discharge hub yet when our delayed discharges are causing so many problems?

[32:53](#) Given the dire financial situation, would it not be more transparent to have a starker message of us having to consider our service delivery levels to try and balance the books?

[38:51](#) Can the Aroma Café at ED entrance open 24 hours?

[41:07](#) Could families of healthcare staff be eligible under next year's vaccination programme?

[42:54](#) NHSG Rota systems, policy and no adequate time between shifts especially night and day shifts  
[46:03](#) Would it be possible for RACH on call staff to have dedicated parking in an area at the bottom of the shale car park?

If you'd like to ask Adam a question or provide feedback, send an email to [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot) (Please indicate if you would like your question to be anonymous). An audio (podcast) [version of this episode is available to listen to on SoundCloud if preferred](#).

**Trakcare Inpatient Electronic Patient Record (IP EPR) Upcoming Changes** Over the coming months, the IP EPR Programme will be introducing several changes to the Trakcare IP EPR following user feedback. The first changes will be available across NHS Grampian to all users from Tuesday 12 March and include:

- Improvements to the Patient Admission assessment (PAA) and ASSSKINGME which will be now split across 2 questionnaires. The reason for doing this is to allow an increased level of guidance and prompting on the screen, to help facilitate the admission conversation and ASSSKINGME assessment.
- We have also added a "confirmation of risks on admission" section below the ASSSKINGME assessment.

[This guide explains the changes in more detail](#) (intranet link, networked devices only). Further changes to the way the Goals and Care records are completed will be tested within Donbank Ward, Inverurie Community Hospital from Tuesday. Further information and guidance to follow. If you have any enquiries, please contact: [gram.epr@nhs.scot](mailto:gram.epr@nhs.scot)

**Leading an Empowered Organisation (LEO) programme** Calling all Nurses, Midwives, AHPs, Healthcare Scientists and Psychologists! There are still some spaces remaining for next week's LEO Programme, taking place Thursday 14 – Saturday 16 March. If you would be interested in taking part, please see attached flyer for further details and contact [gram.practiceeducation@nhs.scot](mailto:gram.practiceeducation@nhs.scot) to secure your space. There will be further sessions later in the year, so please also get in touch to book your space.

**Ticket offer – Queen by Candlelight** The Beach Ballroom in Aberdeen will host this event tomorrow night (Friday 8 March), featuring a live band and a cast of West End singers. They are offering a limited number of free tickets for NHS staff; [full details and the discount code are available on the intranet here](#) (networked devices only).

**Tune of the day** Today's song may be 50 years old but, to me, it sounds as fresh now as the day it was released; [This Town Ain't Big Enough For The Both Of Us](#) by Sparks (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)