

Monday 12 June 2023

**Enteric illness – a reminder** Whatever you call it – noro, D&V, a tummy bug – enteric illness is no joke. We're in the season of picnics and BBQs, which usually means an increase in cases. Please remember, if you have any symptoms – diarrhoea or vomiting – you must not attend work until you are 48 hours symptom free. Please also pass this message along to our visitors. While an unpleasant experience when you're in good health, enteric illness can have a serious impact on those already unwell, so preventing its spread is vital.

**Scottish Fire & Rescue Service – change in response coming soon** From 1 July 2023, SFRS will no longer attend Automated Fire Alarm call outs to commercial business and workplace premises, such as factories, offices, shops and leisure facilities **unless a fire has been confirmed**. This change does not apply to sleeping premises, such as hospitals or care homes, who will receive a full pre-determined attendance (PDA). However, facilities like GP practices, optometrists, dental surgeries, and office buildings on hospital sites will see their response change. Control room operators will now be asking anyone who reports a fire alarm to check whether there is an actual fire or signs of fire, before sending the nearest fire appliance. A full emergency response will be mobilised to any confirmed fires. We have a team of Deputy Nominated Officers (Fire) across NHS Grampian; please speak to your local officer to understand what will be happening in your area. [Further information is available on the SFRS website.](#)

**iMatter update** The 2023 questionnaire is now closed. As of 3pm today, 61% of you had completed it online; we'll know the total response rate in around a week once all paper copies are processed.

- What happens next? Your manager will share your team report with you after 26 June, you then have 8 weeks to discuss your report, your experiences, and agree your action plan.
- Managers - over the next week you will receive an email directly from [gram.imatter@nhs.scot](mailto:gram.imatter@nhs.scot) with this year's iMatter Managers Brief - Reports and Action Planning and our Action Planning guide. This provides information and sign posting for help and support with action planning, as well as key information you need to know. If you manage managers, you will be given more access this year, called sub-reporting. It provides you with aggregated and key information about staff experience for your area of responsibility. You will not have access to team reports for teams you do not directly line manage. Due to the high volume of team structure changes made during Team Confirmation the system requires to be further updated. We are working through this as a priority to complete for 26 June when reports are produced. We will email all Senior and Middle Managers further information closer to 26 June.

**HEPMA is here!** We've just started the full rollout of our new electronic prescribing and medication administration system, which will aid staff and give patients the best level of care possible. The HEPMA (Hospital Electronic Prescribing and Medication Administration) system will improve patient safety and hospital efficiency. Benefits of the HEPMA system include:

- A reduction in issues with prescribing and medicines management through increased legibility and accuracy
- Increased clinical decision support - for example allergy and interaction checking

- Reduction in prescribing transcription time
- Remote access to patients' prescription and medicines administration records
- Improved medicines reporting

The system will be rolled out across all wards in Grampian in the coming months – with wards 101 and 104 the first to be implemented at ARI. HEPMA has already been in place with our early adopters at Roxburghe House and W103 for more than four months. Updates on the local rollout will be shared regularly with staff and line managers will direct colleagues to necessary training. The local [HEPMA intranet page](#) and [regional SharePoint site](#) are two great sources of information. You may also [wish to watch this video](#), in which Director of Pharmacy & Medicines Management David Pflieger discusses the system and its benefits.

**Coaching Skills for Managers Programme** We are welcoming applications from colleagues in all roles and bands, who have line management responsibility and can commence this online programme on either:

- 23 August - Introduction session for Cohort 1
- 2 October - Introduction session for Cohort 2

Each cohort will have a maximum of 12 participants; if you are interested and/or wish to apply, please see attached flyer [Coaching Skills for Managers.pdf](#), which includes a link to the application form to be sent by the **closing date of 7 July**. For more information or any queries please email [gram.coaching@nhs.scot](mailto:gram.coaching@nhs.scot)

**DAISY Award – first honouree** We handed out our very first DAISY Award today, to Juliette Ruck, a midwife at AMH. Juliette was joined by colleagues, the lovely family who nominated her, and Melissa Barnes, Vice President and International Programme Director for the DAISY Foundation. Juliette's nomination, from new mum Chloe Duncan, included: “Juliette made me feel like I could achieve anything and every single appointment with her throughout my pregnancy left me feeling empowered... Juliette is the most amazing health professional I have ever met.” Congratulations to Juliette, pictured below with Chloe’s son Angus:



**Pause for thought** Challenge can be good for us, but it can also be difficult and confusing – pushing us out of our comfort zone. Who might support you and provide safe space around your challenges? Where might you do that for others?

**Grampian Hospitals Choir** Believe it or not, we’ve already got an eye on the Festive season. Following a 2-year enforced absence, the Grampian Hospitals Choir will proudly return to the Music Hall this Christmas. Conducted by Tim Tricker and accompanied by the Concordia String Orchestra and the Bon Accord Brass Quintet. Enjoy singing? Enjoy Christmas? Come and find your voice

(Soprano/Alto/Tenor/Bass) with the Grampian Hospitals Christmas Carol Concert Choir, whilst raising funds for Young Lives v Cancer. Rehearsals start on Monday 2 October, at 5.30pm in the Suttie Centre Lecture theatre, no audition needed. To join, contact Tony via [gram.carolchoir@nhs.scot](mailto:gram.carolchoir@nhs.scot)

**Tune of the day** As requested by Lynne Smith, today's tune is for Lewis Platt (trauma orthopaedics) and his fellow cast members as they get ready to tread the boards in Fraserburgh tonight in a production of Chitty Chitty Bang Bang. We're sure you'll be [Truly Scrumptious!](#)

I'm bending the rules to fit in a second request, from Dan Brown. Dan was heading home to Elgin yesterday, from Stirling, when a lightning strike left the train stuck at Kingussie. A chat with a fellow passenger revealed they both worked for NHS Grampian, and before Dan knew it, his new friend Louise had arranged a lift straight to his front door. Dan's asked for [End of the Line](#) by The Travelling Wilburys, with thanks to Louise (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)