



Tuesday 11 February 2025

Calling all AHPs - dementia webinars At the end of 2024, a range of surveys for, and about, AHPs working with dementia were launched. The results of those surveys have led to the creation of a series of webinars which will focus on the topics most frequently identified as learning needs for AHP staff. These webinars are for **all** AHPs working within the Grampian area, regardless of their clinical area or specialty. Each webinar will last 30-45 minutes and will be recorded for those who cannot attend and wish to view it later. The webinars will take place in March and April and will cover AHPs contribution to dementia care, an overview of dementia, and the role of AHPs in dementia risk reduction. Full details and registration links are available here (intranet link, networked devices only). For further information, please email gram.ahpdementia@nhs.scot

TrakCare server maintenance - today We will be performing scheduled maintenance on the remaining live TrakCare servers to apply the latest security updates and ensure system reliability. This will take place at 12noon today (11 February). All active TrakCare users at that time will be automatically logged out of the system. Users will be able to log back in immediately. Please ensure any clinical or patient data you are entering is saved before 12noon. If unsaved data is lost, it must be re-entered manually. Thank you for your understanding and cooperation.

Datix surgeries There are two Datix surgeries taking place next Tuesday (18 February), between 1-1.30pm, and 1.30-2pm. Book on to ask a question or seek advice on anything to do with Datix. Booking is via Turas (requires log-in): <u>Datix Surgeries | Turas | Learn (nhs.scot)</u>

Advanced Life Support (ALS) March training – spaces available A small number of spaces are available on the ALS course, scheduled to take place in the Suttie Centre on 13 and 14 March. If you are interested in attending or would like further information, please contact <u>clinicalskillscourses@abdn.ac.uk</u>. Places will be allocated on a first come, first served basis and we would ask that you contact us by 20 February if you are interested. This will enable the team to send out the manual and give you access to the online materials ahead of the course.

Marketing & Visual Communications – new job request deadline Any new job requests received by Marketing & Visual Communications (MVC) after this Friday (14 February) will not be processed until after the end of this financial year. If you have any questions regarding timescales or would like to discuss an application, please contact <u>gram.mvc@nhs.scot</u> Thank you for your support and understanding.

Grampian Wellbeing Festival Local organisations are being invited to offer free events during May 2025 and be part of the Grampian Wellbeing Festival. These can be in City, 'Shire, or Moray, but must align to the national 5 Ways to Wellbeing: Be Active, Connect, Learn, Give, and Take Notice. Events can be indoors, virtual, or outdoors and must be free of charge. They should raise awareness of local health and wellbeing resources and be accessible to all age groups. (These can be aimed towards specific people if your services are only for specific groups.)

Share your events through clicking on this link and make sure to add them just as you want them to appear in the programme, including which of the 5 ways of wellbeing your event relates to. Remember, we have a word limit for each event, so keep it concise to ensure everyone's events can be featured. Deadline for submissions is 14 February – this Friday.

Sharing feedback Our feedback team deal with thousands of queries every year; feedback is always shared with the teams directly involved, but occasionally there is something which would benefit from wider distribution. This correspondence was recently received by the team and is something for us all to bear in mind:

I am an ambulatory wheelchair user and every time I have attended appointments recently, staff have moved or adjusted my wheelchair without consulting me, and it's extremely upsetting.

If an able-bodied patient was in the wrong chair, they wouldn't be pulled up and moved? If a patient was required to roll a sleeve up, they would be asked to do it. A member of staff wouldn't take a mobile phone out of a patient's hands, move a handbag, or take their sunglasses off. My wheelchair is my personal belonging, as well as extension of me; like my shoes, my coat, mobile phone, ear buds, handbag or sunglasses and should really be respected as such.

It's so invasive to just be moved around without even being asked, or for a stranger to be reaching round me to put my brakes on, whilst continuing to ask questions, as if it's nothing to do with me. It's also upsetting and incredibly disrespectful. It would be great if NHS staff could ... ask the patient to make any necessary adjustments which involve their wheelchair, or permission to do so, even if it's clear the patient can't move themselves. It's simple manners.

Tune of the day Stephanie Baxter (secretary in the cardiology department) took my request for love songs in a very different direction, suggesting <u>Geraldine by Glasvegas</u>. It seems to start off as a fairly standard song of love and support, but there's a twist in the tale...

Meanwhile, Judy Taylor from the DAIM team is reflecting on her teenage passion for Phil Lynott; requesting <u>Still In Love With You</u> (this is the classic Thin Lizzy line up, live in 1978) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via <u>gram.communications@nhs.scot</u>