

Tuesday 18 March 2025

Site security - a shared responsibility We operate dozens of sites across Grampian, with staff, patients, visitors, contractors, and the wider public coming and going every day of the week. Keeping these sites secure is **everyone's** business, so here's a reminder of the top tips:

- Always make sure your staff ID badge is visible.
- Don't be afraid to ask why someone is in your ward/clinic/office if you don't recognise them - and don't be offended if someone asks you to identify yourself.
- Make sure security doors are properly closed. If there is a fault with a lock (of any kind) log a repair request with Facilities & Estates.
- Make sure all confidential information is appropriately stored - whether it's notes or electronic records. Keep desks clear and lock PCs/other devices when not in use.
- Do not share any confidential information (either in-person or over the phone/by email) if you are not sure who you are speaking to. It is ok to pause and check someone's identity; genuine callers will not object to you taking the time to confirm.
- Make sure confidential waste is properly disposed of. Do not leave confidential waste bags in public areas.
- Only take confidential information (whether paper copies or electronic documents) off-site if you are **authorised** to do so.

Catering – product recall – action required A reminder all products from 'Cool Delight Desserts' have been withdrawn. This chilled dessert range includes items like trifle, mousse, and ice cream. All ward staff are asked to check their fridges and ensure any products from this brand are returned to catering as soon as possible. Your prompt assistance with this is appreciated.

Child Exploitation Awareness Day - today Child exploitation is a form of abuse involving the manipulation and/or coercion of children or young people under the age of 18. To mark Child Exploitation Awareness Day 2025, the Public Protection team are encouraging everyone to think, spot, and speak out against abuse and adopt a zero tolerance to child exploitation.

How can you spot the signs of exploitation? One example may be a child or young person who is being more secretive or withdrawn than usual or suddenly using multiple mobile phones or receiving unusually large numbers of texts or calls. More information can be found here: [National Child Exploitation Awareness Day 2025 #CEADay25](#) Child exploitation is a hidden crime, and professionals play a crucial role in identifying and preventing harm. Check out our [Grampian Guidance Public Protection resources](#) and [training on TURAS](#).

When it comes to prescriptions ... only order what you need 1 in 10 medicines in Scotland go to waste, costing us millions every year. We are working with NHS Tayside to encourage everyone to 'only order what they need' when it comes to prescriptions to help reduce unused medicines wastage. As part of their joint working a TV and radio campaign is now underway – have you seen or heard them yet? To find out more on how you can help reduce unused medicines visit: [Unused Medicines](#)

ICYMI - putting feedback into practice Our annual Handling & Learning from Complaints and Feedback report is being compiled and we are looking for examples of services' acting following patient and/or relative feedback. [You can see an example from last year's report here](#) (and read the full report here: [nhsg_annualfeedbackreport_2023-24.pdf](#)) We are ideally looking for examples with:

1. evidence of the initial feedback which instigated the change
2. quotes from patients /families after the change has taken place
3. a photo of the change

However, we'd be happy to hear about any improvements which fit with 2 of the 3 points above. If you have something to share – please get in touch with kirsten.dickson@nhs.scot or telephone 07885720267 by the end of the day on Friday 21 March.

2023/24 Discretionary Points - Peer Review The application window for the 2023/24 Discretionary Points round has now closed and the Peer Review process is now open for consultants. Should you wish to review the anonymized applications within your specialty grouping, please contact gram.discretionarypoints@nhs.scot to arrange an appointment. Peer Review appointments can be arranged up to Wednesday 9 April.

NHS Scotland Event – abstract deadline today Thank you to those of you who have submitted an abstract for this year's NHS Scotland Event. For those of you who are running late, or still to upload, **the deadline is 5pm today (Tuesday)**. Submissions can be uploaded here: [Online Submission for Final Abstracts | NHS Scotland Events](#). The portal is straightforward to use and will guide you through the process. Please ensure any attachments are uploaded separately and remember, **there will be no extension to today's deadline**.

Eid al-Fitr celebration event There will be a special menu on offer in the Orange Zone cafe at ARI on Tuesday 1 April, to mark the end of Ramadan and celebrating Eid al-Fitr. The menu has been developed in partnership with Aberdeen Mosque & Islamic Centre, with 3 courses on offer for the bargain price of £7. All welcome.

Tune of the day A joint request today, going out to Aoife O'Neill and Rachel Mackay, both part of the team at ORU at Woodend. Both are celebrating birthdays today; it's also Aoife's last day with the team. Colleague Tanya Rennie has selected [Defying Gravity](#) for them both – this is the Ariana Grande/Cynthia Erivo version (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot