

Monday 19 August 2024

Reporting incidents of verbal abuse on Datix No-one should consider receiving verbal abuse to be an acceptable part of their job. It's important we know about all incidents, and in which teams/services they occur. Reporting allows us the opportunity to do something about it and reduce the risk to you, including the provision of appropriate support and training. To make reporting of verbal abuse events easier, a simple tally system has been developed as an option for doing this. Managers of areas where verbal abuse may be an issue should offer this option to their team for recording such incidents. The incidents can then be tallied up and reported in one Datix. Please note, low level verbal abuse is the **only** type of abuse which should be reported in this way. All other incidents require separate Datix reports.

The recording sheet can be found here: [NHSG Low Level Verbal Abuse Record Sheet.docx \(sharepoint.com\)](#)

A 'how to use' guide is available here:
[NHSG LowLevelVerbalAbuseEventsRecordProcess Nov2022.docx \(sharepoint.com\)](#)

Projects/services with non-recurring funding Given our current financial position, new initiatives without recurring funding attached should not be progressed unless expressly agreed with the Finance Department. All teams should be aware that projects or services without a clear ongoing funding stream are being scrutinised and there is no scope for us as a board to take on any further financial commitments, except in very exceptional circumstances. If this affects you/your team, we encourage you to contact your finance manager for further discussion as a matter of urgency.

Update to the National Infection Prevention and Control Manual (NIPCM) regarding the management of Mpox (previously known as Monkey Pox) Following recent statements from the World Health Organisation regarding the current outbreak of Clade 1 Mpox, the National Infection Prevention and Control Manual **case definition for Mpox has been updated**. This is now classed as a high consequence infectious disease (HCID). A table of PPE required for the management of cases of HCID has been included within the guidance and a link to the NES donning and doffing video for HCID. [This link takes you directly to the Mpox guidance for healthcare settings.](#)

PACS/RIS downtime – this Thursday An essential IT upgrade will take place this Thursday (22 August) at 12.30, lasting approximately 20 minutes. During this time, the Radiology VLAN will be unavailable, along with PACS and RIS. Modalities will be unable to send or receive information from these systems. Users should be aware of the following:

- PACS users will not be able to view imaging from the client (Web and Desktop).

- Modalities will not be able to send imaging to the PACS archive during this window - imaging should be manually sent once the connection is available once more.
- Modalities will not have access to worklists during this window - in preparation all departments should have a excel or paper copy of their worklists at hand to ensure that have access to this information during the maintenance window.
- The Soliton Radiology+ Reporting Platform will be unavailable. Please ensure all reporting is saved prior to the 12:30 network shutdown or changes may not be saved to the system.
- RIS will be completely unavailable during this time. RIS functions should be noted down and entered on the system once it returns.

Calling all healthcare support workers in community nursing teams As part of the work to enhance and develop the role of the healthcare support worker, NHS Education for Scotland has developed a Framework for the Administration of Medicines for the Career Level 3 and 4 HCWSs of Scotland and we are very pleased to be able to announce that we developed an NHS Grampian policy and education package: [NHS Grampian Policy And Staff Guidance For The Administration Of Medicines By Career Level 3 And 4 Health Care Support Workers](#)

HCSWs who currently work in the Community and who are part of a Community Nursing Team will be supported by a mentor to complete their training to administer medicines and can access the training via Turas: [Framework for the Administration of Medicines | Turas | Learn \(nhs.scot\)](#) This has been a great piece of work by the team which has been leading and governance and education have been key to the success of the project.

Pause for thought What matters to you this week? How best can you use your energies to influence this?

Tune of the day It's back to school for the 'bairns' of Aberdeen City and 'Shire tomorrow; while it's new beginnings for many, it's also a time for farewells. Over to Leanora Mills, a surgeon at RACH:

"The 'Planets' at Little Acorns Nursery have been saying farewell to their buddies and teachers as they leave and scatter far and wide to start their new adventures at primary school. Some of them have been there since they were six months old, and they have been truly nurtured. We cannot thank the team enough for what they have done for our children; teaching, loving, and developing each little personality, especially through Covid. Without them staying open throughout we could not have done our jobs to support NHSG. Thank you to all at Little Acorns Nursery from the families of the graduating class of 2024!"

Leanora has asked for [I'll Always Remember You](#) by Hannah Montana (Miley Cyrus)

Also, a quick shout out to Dr Steven Baguley from his colleagues. Steve completed the 100km Speyside Way ultra marathon at the weekend, raising money for the MS Society. For Steve, [Born to Run](#) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot