

Daily Brief...



Monday 2 September 2024

Disruption to remote access (AOVPN / Direct Access) – resolved In case you missed the earlier global, the issues affecting remote access (AOVPN and Direct Access) have been resolved. Remote access to IT systems from NHS Grampian laptops is now possible again. We apologise for any inconvenience caused.

Understanding the barriers – and enablers - to reporting violence and aggression We want to better understand what prevents reporting of violence and aggression in our workplaces, and what would enable it. [We are encouraging as many of you as possible to complete this survey](#) which should take 5-10 minutes. Please share the link with your colleagues too. If you are reading a printed version of the brief, you can scan the QR code below. The survey is confidential and anonymous and will run for three weeks.



Reducing police demand - access to mental health care via the Flow Navigation Centre The unscheduled care improvement team have worked with colleagues in the mental health unscheduled care team, the flow navigation centre, and Police Scotland to establish access arrangements for police officers to access mental health care when attending to individuals (within Aberdeen City at present) who are experiencing mental health distress. A test of change got underway yesterday (1 September) aimed at:

- reducing Police Scotland time when attending and remaining at Place of Safety/ED with individuals experiencing mental health distress.
- reducing the number of people brought to a Place of Safety/ED by Police Scotland colleagues.
- supporting individuals to access the right care, in the right place, at the right time

If you would like further information on this test of change, there is a communication pack available from gram.uucteam@nhs.scot If you have any questions, please do not hesitate to get in touch.

Printer Audit – ARI and Dr Grays As part of our commitments to value and sustainability across the organisation, the digital directorate are undertaking a review of all printers and Multi-Function Devices (MFDs) starting within Aberdeen Royal Infirmary and Dr Grays Hospital. We are asking for your support to carry out this important work. The digital team may ask questions on how printers/MFDs are used; this information is crucial to allow for a workable plan to be developed that supports both the way we work and achieve financial savings.

Non-medical prescribing conference The programme for the non-medical prescribing virtual conference, taking place on 1 and 2 October, [is now available to view](#) (intranet link, networked devices only). You are welcome to book onto any – or all – of the sessions on offer. Booking is via Turas – details at above link – but if you experience any issues, please contact gram.acateam@nhs.scot. Booking closes at 12noon on Friday 27 September. MS Teams joining links for each individual session will be emailed to all who are booked on, so please keep an eye on your emails!

Annual service of thanksgiving and remembrance This service takes place every September; this year's event will be held on Sunday 8 September at 3pm. It will take place at Aberdeen Fountainhall Church (formerly Queen's Cross Church) and will be led by members of the Chaplaincy Team, assisted by other staff in NHS Grampian. This service is for anyone whose loved one has died in any of the hospitals or units in Grampian. It is a time of reflection and remembering with words and music and is open to those of all faiths and none. All welcome and with thanks to the NHS Grampian Charity for their support of this event. For more information, contact the chaplaincy office on 01224 553316 (ext 53316) or via gram.chaplaincy@nhs.scot

Reminder - Careers That Care Do you know someone interested in a career in the NHS? This Wednesday we're hosting a careers event at the Suttie Centre, between 10am-7pm. There will be representatives of both clinical and non-clinical teams, as well as information about studying at Aberdeen, RGU, or NESCol. Secondary school pupils can attend between 10am-2pm, everyone else is welcome between 2-7pm. To book your slot, simply scan the QR code below or [click on this link](#).



Pause for thought It's often of benefit to be able to fit in, and there is also benefit in being our true selves. Fitting in or true self – how do you decide?

Tune of the day Dawn Haggerty from the Hospital Electronic Prescribing and Medicine Administration (HEPMA) team has been in touch, to let us know the final teams went live with the system last week. In the words of Chappell Roan, they are [HOT TO GO!](#)

P.S. it's September, of course I'm giving you some [Earth, Wind, And Fire](#) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot