

Monday 24 June 2024

iMatter reports – message from Adam Coldwells “Thank you to the 11888 colleagues across NHS Grampian and the health and social care partnerships who used iMatter to share their experiences at work. I received the overall NHS Grampian report today and will take time to carefully read and consider. However, over the last few years we have heard loud and clear that there four areas leaders in NHS Grampian need to continue to improve. Those are: visibility, trust and confidence, performance management, and involvement in decisions. We heard last year that knowing what happens with your views, including the overall iMatter results is important to you and we will be acting on that this year.

“Every year, what I notice from the thousands of you who respond, is that the majority of you would recommend NHS Grampian as a good place to work and that you would be happy for family and friends to use our services. We need to keep working on improving everyone's experience at work as we continue working in challenging times across the NHS. However, it is also important to acknowledge that everyday individuals and teams across our organisation deliver remarkable services and care. No matter what role you work in, we are all interdependent on each other to deliver the very best healthcare we can to the population of Grampian. Thank you for the difference that each of you make every day to patients, families, carers and other colleagues.

“I will take a short period of time to review and understand the results of the iMatter Board report I received today. Over the coming weeks, we will share how this influences what we do as a leadership team, across the organisation so you know how we are responding to the overall results. The relevant reports will also be shared with you, through your teams and across the system. Once distributed, you and your teams will be discussing your own team reports, and creating your team action plans between now and the deadline of 12 noon on 19 August. If you are not sure what happened in your team last year, or how your team is going to create an action plan this year, please ask your manager and get involved.”

Candida auris – update for acute clinical teams *C. auris* is an emerging multi-drug resistant yeast that can cause outbreaks in healthcare facilities and presents a serious global health threat. *C. auris* can colonise/infect patients and persist in the healthcare environment. Last year ARHAI Scotland published guidance on targeted *C. auris* screening. **A new TrakCare order set is now available for *C. auris* screening.** Acute care clinical teams must identify, and isolate **patients directly repatriated from any country outside the UK** and send a "core" *C. auris* screen of a groin, axilla (armpit), and nasal swab. This requirement is **in addition to existing MRSA and MDRO admission screening.** Patients must remain isolated until all admission screening results are available. Other patients requiring screening for *C. auris* will be advised by the IPCT e.g. patients newly positive for Carbapenemase Producing Organisms (CPOs). Further information is available from the IPC Team.

[The full ARHAI Scotland guidance is available here](#) (intranet link, networked devices only).

Whooping cough (pertussis) vaccination for healthcare workers A reminder we are offering drop-in clinics for healthcare workers who meet the criteria for whooping cough vaccination. These clinics are targeting those who regularly interact with infants and/or those in the final stages of pregnancy, including GPs and practice staff. There are clinics taking place across Aberdeenshire this week, and two days at Aberdeen Maternity Hospital next week. Dates for Moray are still to be confirmed. Further details and the dates, times, and locations of clinics are as follows:

Tuesday 25 June, 9am- 4pm, Peterhead Community Hospital, Links Terrace, Peterhead, AB42 2XB

Wednesday 26 June, 9-4 pm, Inverurie Hospital, Upperboat Road, Inverurie, AB513UL

Thursday 27 June, 9am-12noon, Kincardine Community Hospital, Kirkton Road, Stonehaven, AB39 2NJ

Thursday 27 June, 2-4 pm, Glen O' Dee Hospital, Corsee Road, Banchory, AB31 5SA

Monday 1 July, 9am-5pm, Antenatal Clinic, Aberdeen Maternity Hospital, Cornhill Road, Foresterhill, Aberdeen, AB25 2ZL

Wednesday 3 July, 1-5pm, Antenatal Clinic Room 7 – Aberdeen Maternity Hospital, Cornhill Road, Foresterhill, Aberdeen, AB25 2ZL

Datix downtime – tomorrow A reminder Datix will be unavailable tomorrow (Tuesday) between 10am and 4pm for a scheduled system update. Should you have an Adverse Event in your area or service during this time, please use the attached paper form to record it. It must be entered into Datix once the system returns to use.

NMAHP new graduate welcome event – now online The next NMAHP new graduate welcome event, on Friday 26 July, 9.30am-2pm, has now switched to a virtual event on Teams. Booking is via Turas (log-in required): [NMAHP Welcome | Turas | Learn \(nhs.scot\)](#) All NMAHP new graduates are required to attend one of these events.

Corridor closure – ARI The corridor running alongside the Robertson Family Roof Garden and Sandpiper Sanctuary (level 1, Matthew Hay Building/Emergency Care Centre) will be **closed** from 7am tomorrow (Tuesday) until approximately 9pm on Friday 28 June. This is to allow for essential works for The Baird Family Hospital.

Access to both the Sanctuary and garden will be via the stairs from the level 0 retail area only; unfortunately, there will be no access to either facility for wheelchair users or patients in beds during the works. We apologise for any inconvenience caused.

Updated - staff physiotherapy service self-help guide The staff physiotherapy service produces an information guide, to help you understand the different types of musculo-skeletal pain, and how we can all be more physically active. The latest edition focuses on knee osteoarthritis. You can read the full guide here: [NHS Grampian Staff Physiotherapy Service 2024 \(cloud.microsoft\)](#)

ECC Aroma – extended opening hours trial We're pleased to say the trial of extended weekend opening hours for the Aroma based in the Emergency Care Centre is going well. As such, it will continue to open until 7.30pm on Saturdays and Sundays for a further 8 weeks. We will continue to monitor sales and footfall over this period.

Charity newsletter out now The fourth issue of the NHS Grampian Charity newsletter is available to read online. [Find out the latest charity news via this link.](#)

Pause for thought Every moment of your life is a picture you've never seen before. How can you shape the view?

Tune of the day Insert Trainspotting quote here (you know the one) after Hungary caused heartbreak in Stuttgart. In a bid to raise spirits and looking ahead to the 2026 World Cup [Aaliyah's Try Again](#) ('if at first you don't succeed, you dust yourself off and try again') is our tune of the day. We're a cosmopolitan bunch in NHS Grampian, so if your home nation is still in the running at the Euros, we're very happy for you and not at all jealous (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot