



**iMatter 2024** iMatter is one of the ways to share your experiences of working in NHS Grampian or the Health & Social Care Partnerships. The 2024 questionnaire will go live on 20 May; the diagram below shows what is happening between now and then, and what will happen once iMatter closes:



Managers have been contacted directly regarding the team confirmation process; this **must** be completed by 5pm on Friday 17 May. Please don't leave it until the last minute! If you need any help, please get in touch <u>gram.imatter@nhs.scot</u>

One of the organisational goals agreed after iMatter 2023 was the need to 'close the loop' and ensure you get the chance to see the results and feedback for yourselves. To do this we have set up an intranet page, which shares our historic iMatter reports: <u>Pages - iMatter (scot.nhs.uk)</u>. In the coming weeks we will be sharing the experience of different teams after last year's questionnaire, starting with Tom Power, Director of People and Culture; he made a commitment to share iMatter feedback and discussion with the new lead for Colleague and Citizen Engagement:

"Through our discussions on the emerging Putting People First approach, Luan Grugeon and I have explored how employee engagement as defined by the research that sits behind iMatter fits with the work she is leading on improving colleague and citizen engagement. In particular, we have talked about the importance of ensuring our approach to engaging colleagues does not seek to reinvent wheels, or overlook the importance of staff experience across the domains of the Staff Governance Standard, whilst also noting the vital role we all have - as colleagues and citizens - in engaging our wider communities with the kind of health and care system we want to be. I think this is reflected in the approach to Putting People First that is being tested as we move in to 2024/25."

Grampian

**ICYMI – International Workers Memorial Day** There will be a short service of reflection and remembrance in the ARI chapel (Pink Zone, Level 2) tomorrow (Friday) between 11.45am-12.15pm. This is open to those of all faiths and none and an opportunity to pay tribute to colleagues we've lost. All welcome.

**Payslips and P60s** For those paid monthly, electronic payslips will be released on Monday, with salaries landing in bank accounts on Tuesday (30 April). P60s will be distributed with the 'hard copy' payslips on Monday for monthly paid staff. For those paid weekly, they will be issued next Thursday (2 May). If you receive an electronic payslip, you will be able to find your P60 under the 'Electronic Documents' tab. For more information about electronic payslips, <u>check out the intranet here (networked devices only)</u>.

**Inpatient Electronic Patient Record (IP EPR) - update** The Digital Ward Programme will be introducing changes to the TrakCare IP EPR following feedback from users. These changes will be available to all current users from Tuesday 7 May. The key benefits are:

- Ability for simultaneous note entry preventing locked records
- New interface enabling quicker data entry
- End to an infrequent but important issue with data loss
- Familiar appearance to what you're currently using

Support will be available to all users throughout the transition. Please contact ext 54444 and a member of the team will be in touch. The video and guides linked below have more information

## Video IP Record Update

Training Guides IP EPR Guide

## IP EPR Quick Guide

For any other queries, please contact gram.epr@nhs.scot

Access to Antimicrobial Guidelines At the end of last year, we advised colleagues across the acute sector to start using the 'Right Decisions' app. We can now confirm the Antimicrobial Companion app is **closing** so if you haven't made the switch, you need to do so. For non-mobile access, you can continue to access the Antimicrobial Guidelines:

- via Antimicrobial Companion shortcut on the desktop of all HEPMA users (automatic redirection to Right Decisions content).
- via the Evidence 'magnifying glass' while in a patient record in Trakcare.

Should either of the above not redirect you appropriately you can also find the relevant information here: <u>NHS Grampian, Orkney & Shetland antimicrobial prescribing | Right Decisions (scot.nhs.uk).</u> Questions? Get in touch via <u>gram.antibioticpharmacists@nhs.scot</u>

**Summernas server migration** Please be aware data stored on the Summernas server will be migrated to a new server on Saturday 4 May. There will be a brief outage at 10.30am to allow colleagues to perform some changes in the background. We expect the server to be accessible by 1130am. The new

server will inherit the old server's name so there should be no noticeable difference to the public share V:\ and drive access should remain as is today. Should your home drive/personal drive (U:\) reside on Summernas, this will be migrated to a new server (NHSG-HOMES-02). Should you have any shortcuts on the desktop that point to your home drive then these will require to be repointed.

Should you have any questions or concerns regarding the migration, please do not hesitate to contact the Service Desk by clicking on this link <u>Employee Center Homepage - Employee Center (service-now.com)</u>

Joint Commissioning Academy The health & social care partnerships for Aberdeen City, Aberdeenshire, and Moray would like to invite you and your network to the launch of our joint Commissioning Academy. The Commissioning Academy is accessible to anyone providing social care or who supports any such services e.g., practitioners, AHPs, social care providers such as care homes and care at home organisations, members of the Integrated Joint Boards, Senior Leadership and Management teams, GPs and third sector organisations.

The vision of the Academy is to provide a shared space where we can collaboratively explore the topics, policies and framework though a relaxed virtual learning environment. Sessions will take place on Teams using a 'lunch and learn' approach for a 1.5-hour period to share and enhance knowledge on local and national topics and themes. The welcome session is this Tuesday (30 April) with further sessions on the last Tuesday of each month. If you would like to book a join the monthly sessions, please email Sandra Borthwick – <u>saborthwick@aberdeencity.gov.uk</u>

**Knowledge Network refresh** NHS Education for Scotland's Knowledge Network platform is getting a refresh. The new site will launch on Tuesday (30 April); if you are a regular user already, please check all your usual links are working, post-launch. NES are also offering guided virtual tours of the new site – you can book yours here (requires Turas log-in).

**Tune of the day** It's all about the birthdays today! First up Kate Shaw has requested <u>Golden Years</u> by David Bowie for Tracy Cross, a healthcare support worker in Clinic C, as she marks her 60<sup>th</sup> birthday. Kate says Tracy is a fantastic colleague and they broke the mould when they made her.

Dr Gillian Stewart, part of the team at Dr Gray's ED, is also celebrating today. Lesley Roberts has asked for <u>Just A Little</u> by Liberty X, in memory of Thursday nights out (the video for this one is ace, canes at the ready!) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via <u>gram.communications@nhs.scot</u>