

Wednesday 9 April 2025

Important - TrakCare upgrade contingency planning reminder The planned TrakCare upgrade is due to go take place between 10.30pm on Tuesday 22 April through to 3.30am on Wednesday 23 April. **TrakCare will be unavailable to all users on shift during this time.** Other clinical systems e.g., HEPMA, CDD, LABs & PACs etc. will still be available but will be impacted during this downtime. This document: [TrakCare Upgrade Support Document](#) has been prepared to assist teams during the upgrade.

With less than a fortnight to go, we strongly encourage all services to read the above and ensure they have appropriate contingency plans in place. You should make sure usernames & passwords are checked in advance of the upgrade downtime.

All staff on shift or on call during the downtime are encouraged to apply for access to BOXI access as additional static Inpatient EPR Summary and handover reports will be available via BOXI only during the downtime. You can do this by contacting gram.businessobjects@nhs.scot

Thank you for your support and cooperation.

Agenda for Change pay offer – 2025/26 and 2026/27 The Scottish Government has published details of its pay offer to NHS Scotland staff employed under Agenda for Change. Further information is available here: [Two-year pay offer to Agenda for Change staff - gov.scot](#). Unions will now consult their members on this offer.

NHS Grampian board meeting The board will meet at 10am tomorrow. The full agenda and papers can be found here: [10 April 2025](#)

Pulmonary tuberculosis toolbox talk The infection prevention & control team have developed a Toolbox Talk on pulmonary tuberculosis (TB). This can be found on the dedicated Toolbox Talks page on the IPC intranet page (networked devices only): [Pages - Toolbox Talks](#). Please share widely with teams and colleagues to familiarise yourself with the content

Qualitative research methods workshop Are you interested in qualitative research methods and would like to learn more about it? Or would you like to build on your existing knowledge? If your answer is 'yes', we are holding a qualitative research methods workshop on Tuesday 27 May, 10am-12pm in the Medical Physics building, D2 WORKSHOP (Foresterhill), with Dr Louisa Lawrie (lecturer) and Emma Berry (Research Fellow) - both Institute of Applied Health Sciences, University of Aberdeen. Booking is essential; please contact gram.randdtraining@nhs.scot to secure your place.

Ticket offer – Sean Paul Discounted tickets to see Sean Paul at P&J Live this Friday (11 April) are [available via this link](#); following your feedback on previous offers, it appears accessing the ticket site via a personal device is an easier experience. As a reminder, NHS Grampian is not responsible for these offers and we do not benefit from them.

Wellbeing, Culture, and Development Wednesday

- **Appraisal 1 hour refresher session for managers/reviewers:** Spaces are available on 16 April, 10-11am for managers/reviewers looking to refresh their appraisal skills regarding the process and how to record on Turas Appraisal. Booking is via Turas (log-in required): [Turas Appraisal 1-Hour Bitesize Refresher | Turas | Learn](#) Sessions are also available for those new to conducting appraisals via [Performance Appraisal for Managers and Reviewers | Turas | Learn](#)
- **Courageous Conversations:** This course explores the types of courageous conversations that you may need to have at work and provides practical techniques to enable you to handle them successfully. Previously offered as part of the Management Development Programme, we are now also offering this as a standalone course. Booking is via Turas (log-in required): [Courageous Conversations Course | Turas | Learn](#)

To contact WCD, please email gram.wcd@nhs.scot

Tune of the day Thanks to Sharon Ogbu, a healthcare support worker at the sexual health service (Frederick Street) for today's request: [African Queen by 2Face Idibia](#). Sharon says: *"This song is more than just a classic from Africa- it's a timeless piece that celebrates beauty, love and cultural pride. The song holds strong nostalgic and emotional value for many, while also offering listeners from all backgrounds a chance to enjoy and connect with a globally recognized African hit."* We're always delighted to play something a little different and to represent all of you reading (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot