

# Daily Brief...



Monday 9 December 2024

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**Dr Gray's Hospital – acting general manager appointed** After a competitive internal recruitment process, Louise Pearson has been appointed to the acting general manager post at Dr Gray's Hospital. Louise has been working as the unit operational manager for the integrated women, children, and families portfolio at DGH since 2023. She takes up the acting general manager post with immediate effect.

**Access to patient information** Many of us access patient information during our work. Remember, every time we access patient data there must be a clear and legitimate patient care or administrative reason. If you've any doubts about whether it's ok to access patient data, check with your manager and/or Information Governance - [gram.infogovernance@nhs.scot](mailto:gram.infogovernance@nhs.scot) We can and do review/audit access to systems. Accessing data inappropriately can have significant negative consequences for our patients, for NHS Grampian, and for you. It can trigger HR, professional regulatory, or even criminal processes. Examples of things we **must not do** include looking at the medical information of friends and family, neighbours, colleagues, or our own medical records. If you're asked to care for a friend or relative, let your manager know so appropriate steps can be taken.

**IT service desk – adjusted opening hours** Effective from today the IT service desk will operate the following hours:

- Monday to Friday: 8am-8pm
- Saturday & Sunday: 8am-4pm

You are encouraged to check you can login to key systems (e.g. Trak, HEPMA) prior to the IT Service Desk closing. Support for password resets after 11pm are currently carried out by colleagues in Site and Capacity. This should be on an **emergency basis** to minimise operational impact. The current digital emergency on-call will remain in place, please note this doesn't cover aspects such as password resets. Outwith these opening hours colleagues should use the [Employee Service Centre](#) and guidance that is available via the [IT Service Desk Intranet Page](#).

**Maternity collaborative update** The latest update from the maternity collaborative highlights a major milestone in the journey to reintroduce planned Caesarean sections at DGH. With a successful simulation session recently carried out by our multidisciplinary team, this update also outlines the next steps toward the anticipated 'Go Live' date in 2025. The full update is attached to the email used to send this brief.

**Accessing support serves for people with a learning disability or autism** The Scottish Assembly has been working with the Scottish Government and Inspiring Scotland to make accessing support and services easier and better for both people with a learning disability and autistic people and the people who support them. They have co-produced several resources that members of The Assembly have helped to create as part of a new Leadership and Engagement Programme. You can access the resources via these links:

[The Scottish Assembly](#)

[Get Involved | Autism Scotland | Different Minds. One Scotland](#)

**Take some breathing space** The workplace team are offering a Teams session tomorrow, between 2-3pm, highlighting the suite of mental health support offered by NHS 24 and the Breathing Space phone service. It aims to improve confidence in signposting to these services, whatever your role. To receive the meeting invitation, simply email [gram.hwl@nhs.scot](mailto:gram.hwl@nhs.scot)

**Annual carol concert – this Sunday** Our staff choir is putting the finishing touches on their performances for the annual carol concert at the Music Hall in Aberdeen. It will take place at 2.30pm on Sunday 15 December. Tickets are available via [the Aberdeen Performing Arts website](#); under 12s go free with an adult.

**Secret Santa Gleneagles draw – time is running out** You've got until 11.45pm on Sunday night to get your name in the draw to win one of 38 vouchers for an overnight stay for two, including breakfast, at Gleneagles. [All the information you need to enter is on the intranet here](#) (networked devices only). This draw is open to NHS Grampian employees with a substantive contract and is limited to one entry per employee. Full terms and conditions are at the page linked above.

**Pause for thought** What is the best decision you have made recently, and what can you learn from that?

**Tune of the day** Gillian Hale, part of the admin team at AMH, makes today's request, asking for Foreigner and [Cold As Ice](#) for everyone in the hospital, but especially those on the east side of the building (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)