

Executive Lead-Grampian: Paul Bachoo Clinical Lead-Orkney: Jay Wragg SRO: Lorraine Scott/Judy Sinclair Programme Lead: Cathy Young
 Programme Manager: Amanda Gotch Senior Project Manager: Leigh Ewen

Report Date 25/11/2022

Progress since last report

- **Shared Decision Making**
 - PJ Paralysis test of change (Grampian)
 - Near Me post consultation survey (total 96 responses to date. (Fertility open until 20/12)
- **Value Based Healthcare** Project – single tender signed off from Procurement, Progressive Partnership aware of success with funding and ready to engage.
- **Communication and Engagement**
 - NHSG House of Care training and refresher sessions
 - NHSG Podiatry Vlog
 - Met with NHSG Public Engagement colleagues
 - Presented to student Midwives @ RGU
 - NHSO staff survey launched 11/11 for 4 weeks
 - NHSO Poly Tunnel Blog
 - NHSG Hospital Radio
 - NHSG Intranet RM banner reinstated
 - NHSG website Twitter newsfeed added
- NHSO & NHSG Bowel and Bladder collaboration
- NHSG Making Every Opportunity Count (MEOC) Website update and relaunch – RM leading on
- NHSO Rheumatology Service Improvement Plan agreed

Making an Impact

**People receiving care feel at the centre of decisions about their care.
 Waste, variation and harm are reduced, and innovative approaches are taken across the pathways of care provided. Risk is managed.**

Key issues/risks

The key risks that pose concern to the programme are:

- Potential for rapidly changing situation and the requirement for services to be agile in their priority response
- Pace of cultural change – both historical and recent
- Funding – lack of clarity re recurring SG funding and non-recurring element for shortfall of Programme Manager
- Staff health and wellbeing
- Workforce capacity and engagement at service level/improvement fatigue
- Public understanding and engagement
- **Atlas of Variation Phase V, no national team capacity at present to support this work**

Next steps

- NHSG create and deliver RM Comms strategy in collaboration with NHSG Public Engagement for citizens (baseline measurement 1st)
- NHSG analyse NEAR Me post consultation survey responses
- NHS Tayside RM Conference 25/11 – LE attending and will update Board at next PB meeting
- Meeting with NHS Shetland - information sharing re Comms and Engagement
- Pilot Shared Decision-Making Masterclass
- NHSG RM presentations:
 - Strategic Advisory Group for Palliative Care
 - GANMAC - Community Nursing Management
 - Speech and Language Therapists
- Review RM content in Plan for the Future 2022-2028
- NHSG Quality Development Patient Information project to ensure inclusion of RM language and principles, BRAN questions and support team to increase electronic formatted leaflets
- Film SDM video with wide input from colleagues across both Boards (PB/?JW plenary speakers)
- Spring 2023 Realistic Medicine conference planning
- Correspond with staff survey responders who submitted their details
- Meet with EPR project team to discuss RM links / inclusion

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Static Programme Data Measures

- Completion of TURAS eLearning package
- Website page visits
- Reduce unwarranted variation in blood test request rates
- Reduce inappropriate (blood) testing

Project Data Measures

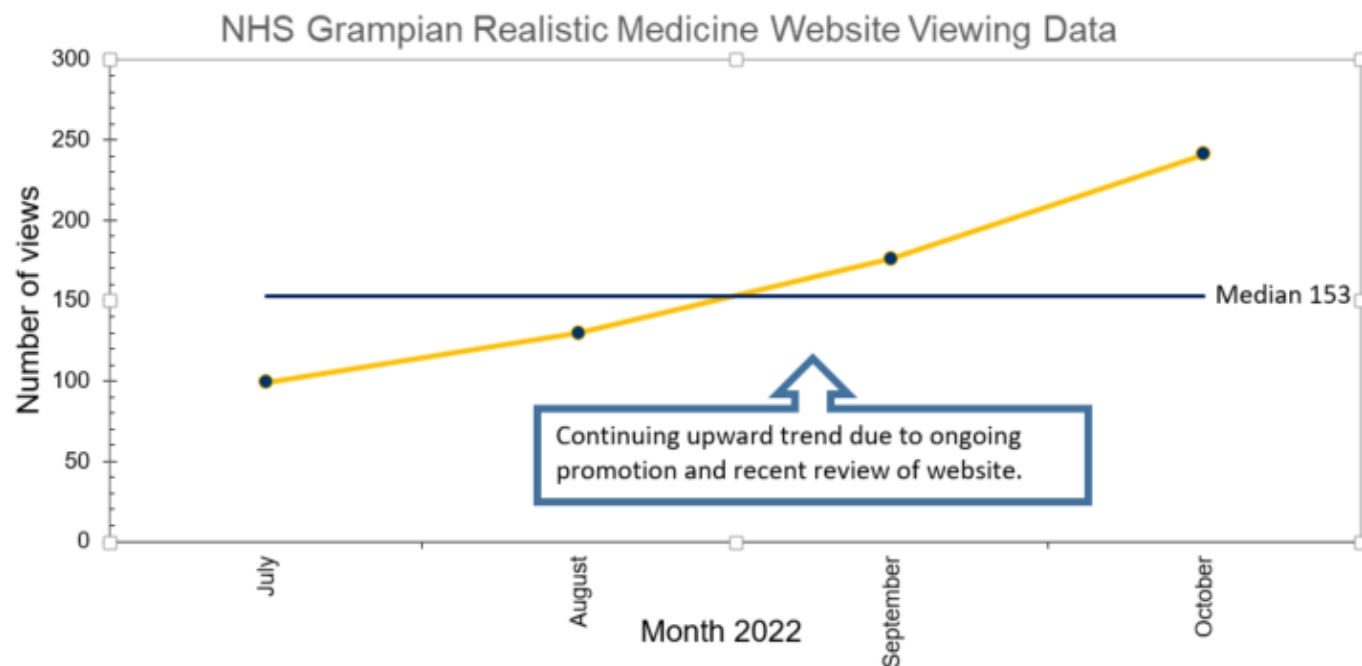
- PJ Paralysis test of change (Grampian)
- Near Me survey of SDM using collaboRATE
- Staff survey of Shared Decision Making
- Public survey of Shared Decision Making
- MEOC website viewing data
- Other Portfolio project data

NHS Grampian - Staff Awareness Survey

- 275 responses
- 60 qualitative responses
- 42 responders provided contact details

Near Me Post Consultation Questionnaire Total responses 96 (20% response rate) (3 services closed 21/11)

- Dermatology - 132 (19 providers)
- GMED - 57 (23 providers)
- Community Dietetics - 42 (11 providers)
- Fertility – 209 (24 providers closes 21/12)



Demand Optimisation Group (DOG)

Estimated Blood Tube Usage Over Time (Summary)

