

Progress since last report

- Progress Report to close off 2022 – 2023 Action Plan
- Action Plan and Tracker 2023 – 2024 submitted to SG
- Input provided to NHSG Annual Delivery Plan
- Presentations to;
 - Maternity colleagues in Triage 9th May 2023
- Input provided on AoV for PB Ministerial visit slides
- Attended Plan for the Future focus group on strategy progress – RM agreed as a deliverable
- Co-created with colleagues in PIP, funding request SBAR for TEPs/ACPs/ReSPECT project
- Value Based Referrals project update:
 - Feedback received from IG around DPIA. Liaising with Progressive Partnership for IG sign off
 - Obtained required referral data from past 3 years for analysis
- NHSG Quality Improvement Team embedded link to RM website on Intranet page and RM as a topic option on project support request forms with data collected monthly
- Provided CollaboRATE Tool input in GMED patient survey
- SG Policy Team support meetings commenced (frequency TBC)
- Attended SG VBHC lunchtime session outlining action plan
- Final pilot session of SDM masterclass held 3rd May
- Realistic Medicine/Health Information Plus sessions
 - Central Library 22/05
 - Airyhall Library 24/05
- Public Engagement support agreed with Louise Ballantyne in Grampian (Detail shared with Orkney)
- MEOC in Grampian meeting 30/05 with Public Health
- NHSO Poly tunnel, '1 year on' blog drafted for National RM website
- Specialty Delivery Group meetings
 - General Surgery 24/05

Making an Impact

People receiving care feel at the centre of decisions about their care.
Waste, variation and harm are reduced, and innovative approaches are taken across the pathways of care provided. Risk is managed.

Key issues/risks

The key risks that pose concern to the programme are:

- **System Pressures** - Workforce capacity and engagement at service level/improvement fatigue
- Funding – lack of clarity re recurring SG funding and non-recurring element for shortfall of Programme Manager
- Staff health and wellbeing
- Public understanding and engagement
- Atlas of Variation Phase V (Primary Care), no national team capacity at present to support this demand optimisation work

Next steps

- Two-centre conference – date + programme TBC
- Write up final report for SDM Masterclasses In Maternity and then move onto spread of this resource in both boards
- Present business case for B&B Health in Orkney
- Widen use of CollaboRATE Tool on Near Me surveys with other modes of consultation to evidence SDM
- Lunchtime sessions on SDM, VBHC and Sustainability commencing June 2023
- Value Based Referrals Project -
 - Submit DPIA form again for IG sign off
 - Begin to share data with Progressive Partnership
- Working with NES and Ann Wales (Right Decision Service) on creation of bite sized eLearning module
- Presenting RM to
 - MCN Stroke Conference 14 June 2023
- Meeting in June about 'how we embed Prehab in NHSG'
- Potential for RM to support Value Based Decision Making for Surgery project
- RM will be involved in FIT Surgery content review
- Attend various Specialty Delivery Group meetings (CfSD)
 - TBC
- Support the promotion of Secondary Care Hubs with RM messaging
- Commence Medicines Waste project in Primary and Secondary Care + Community Pharmacies
- RM facilitating Sustainability Workshop in July

- Data from #2 SDM Masterclass Pilot
- NHSG Webpage views
- Progress report for RM 2022 – 2023 [Realistic Medicine Progress Report 22-23.docx](#)

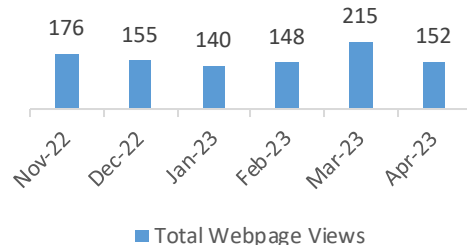
Data points/asures

- Completion of TURAS eLearning package
- Website page visits
- Staff survey of Realistic Medicine
- Public survey of Shared Decision Making
- Near Me survey of SDM using collaboRATE
- Address unwarranted variation in services with refreshed Atlas of Variation maps

Next steps

- Use data from surveys to direct education and communications
- Update webpage, develop same in Orkney
- Shared decision-making measurements in other forms of consultation
- Analyse data from public engagement events

Total Webpage Views



Link with NHS Grampian Quality Improvement and Assurance Team



NHS Grampian Quality Improvement Project Registration

Area (select all that apply)

Primary Care Secondary Care

Topic (select all that apply)

Patient Safety Patient Experience Staff Safety Staff Experience

Realistic Medicine Other

What are you trying to accomplish?

How will you know that a change is an improvement?

What change can you make that will result in an improvement?

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Shared Decision-Making Pilot

Data to be shared at Programme Board Meeting following analysis