

Information Governance – Data Protection

Morse Community Electronic Patient Record Use within NHS Grampian

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What is happening and how is my data being used?

The Morse application is an online Electronic Patient Record (EPR) used by various Child and Adult Community Nursing Services, please see a table at the end displaying Services using Morse EPR. The use of Morse allows the Service to schedule and manage patient appointments. They also record relevant information from the patient appointments as part of the EPR. In most cases, Morse EPR replaces your paper health record, with a small amount of records which are not available digitally.

During a patient appointment, the health professional may input information into the patient's record in Morse or shortly after. This is done using an NHS Grampian laptop, desktop or tablet device. Information held in the record can be shared with colleagues within the relevant Service and with other Services who use Morse. Where appropriate, information held on Morse EPR may be used to form a referral to other services. The patient's demographic details are fed to Morse from NHS Grampian system SCI Store and some key inpatient and outpatient information is shared from the hospital's main patient EPR system, TrakCare, to the patient's Morse EPR. In addition, selected information may be shared from Morse to SCI Store which it will be possible to view through Trakcare to add information sharing between community and acute colleagues.

Personal data and Special categories of personal data

The information processed in Morse can include any of your, or your child's information as required within the appointment. This will include demographic details, name, address, CHI, contact details and in some cases parent/NOK details. The EPR may also relevant health data as mentioned above.

Data controller

NHS Grampian is the data controller for the data processed in Morse which relates to our patients.

Cambric Systems Limited are the data processor and suppliers of the Morse system. They assist the NHS Grampian's Digital Directorate with troubleshooting issues and remote support as and when required. All data in Morse is hosted within NHS Grampian's data centres.

NHS Grampian have signed a contract with Cambric Systems Limited setting out instructions and standards on how your information is processed by them. Information on Cambric's privacy policy can be found at the following link: [Privacy Policy: Cambric](#)

Personal data which NHS Grampian is data controller for, is retained in the same way as the other medical information we hold about you. Please see our full privacy notice for more information. [Data Protection \(nhsgrampian.org\)](#)

NHS Inform also provides information how NHS Scotland uses and retains your data; please see the link below:

<https://www.nhsinform.scot/care-support-and-rights/health-rights/confidentiality-and-data-protection/how-the-nhs-handles-your-personal-health-information>

Lawful processing

We assert that it is lawful for us to process your personal data in this way as:

- processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
- processing [may be] necessary in order to protect the vital interests of the data subject or of another natural person;
- processing is [may be] necessary for compliance with a legal obligation to which the controller is subject.

We assert that it is lawful for us to process special categories of your personal data in this way as:

- processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health professional and subject to the conditions and safeguards...;

- processing [may be] necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent;
- processing [may be] necessary for reasons of public interest in the area of public health...;
- processing [may be] necessary for the establishment, exercise or defence of legal claims...

We respect your rights and preferences in relation to your data. If you wish to update, access, erase, limit, or complain about the use of your information, please let us know by emailing gram.infogovernance@nhs.scot in the first instance and we will consider your questions.

You may also wish to contact the Information Commissioner's Office - How to [make a data protection complaint to an organisation | ICO](#) - or seek to enforce your rights through judicial remedy.

Services who use Morse EPR

Service	Location	How they use Morse EPR and your data
Community Nursing	Aberdeen City	Used as a means to electronically record care details as part of the Community Nursing Record while patients are under the care of the ACHSCP Community Nursing Service.
Macmillan Nursing	Aberdeen City	Used as a means to record patient contacts with the Macmillan Nursing Service while they are under the care of the Macmillan Nursing Service.
Health Visiting and School Nursing	Aberdeen City	Provision of an electronic Community Child Record between the ages of 10 days to when the child leaves secondary school. This records all visits and assessments made during this period in line with professional guidelines.
Hospital at Home	Aberdeen City	Used as a means to record patient contacts with the Hospital at Home Service while patients are under the care of the Hospital at Home team.
Family Nurse Partnership	Grampian-wide Service	Provision of a dyadic record to record a woman's and her child's contact with the Family Nurse Partnership Service. This will record all visits and assessments made during this period in line with Scottish Government and professional guidelines.