

## NHS Grampian – Public Health

### Privacy notice

#### Warm Homes – Test of Change

##### What is happening?

NHS Grampian is working with Energy Systems Catapult (ESC) to provide access to warm homes funding for a number of eligible families this winter. This project is being facilitated as a ‘test of change’ to see if it improves the health outcomes of people able to access warm homes funding. The results of that test of change will be considered by NHS Grampian and will inform planning in future.

ECS have been funded by ScottishPower to provide this support and they have appointed SCARF Aberdeen to facilitate the distribution of funding to eligible homes. More information about this service is available at [Warm Home Prescription® | Energy Systems Catapult](#)

The NHS Grampian Public Health team has worked with data analysts in the Health Board’s data safe haven to identify people who might be eligible to apply for funding based upon their respiratory or cardiovascular condition, age and homeownership you are one of the people identified as eligible for support.

If you would like to be considered for warm homes funding, please let NHS Grampian know by calling the number in the letter. We will provide your contact information (your name, address and your telephone number) to ESC who will then ask someone from SCARF to contact you. They may ask you for more information, but the only information that NHS Grampian will share is your name, address and telephone number. You will need to decide what information you are comfortable disclosing to ESC/SCARF according to their processes.

ESC/SCARF may be able to infer that you have a respiratory or cardiovascular condition from the fact that you are eligible for funding, but NHS Grampian will not confirm that. No-one from

ESC, SCARF or ScottishPower will have any access to your health data or your health records because you apply for this funding.

ESC will confirm to NHS Grampian that you have taken up the offer of funding and we will use that information to analyse whether this support is helpful in improving health outcomes as part of our test of change. Any results of that analysis will be anonymous. You will not be identified in any outputs from NHS Grampian's analysis and taking advantage of this funding will have no impact on your access to services from NHS Grampian.

If you choose to accept apply for funding through ESC, please make sure you read the information on the 'warm homes prescription' website carefully [Warm Home Prescription® | Energy Systems Catapult](#). Please pay particular attention to their privacy and security information before giving them any more of your personal data and make sure that you ask ESC/SCARF all the questions you need to so that you understand if this is right for you. If you do not have access to the website, you can ask SCARF for more information (see below). The only information NHS Grampian will share with ESC/SCARF is your name, address and telephone number and we will only do that if you ask us to by calling the number in your letter. After that your relationship is with ESC and SCARF in respect of your access to funding through the warm home prescription service and the use of your personal data in connection with that funding.

### **Personal data and special categories of personal data**

To establish your eligibility to be part of the cohort offered funding, NHS Grampian has checked to see if you are aged 65 years and above, are attending the respiratory or cardiology medicine out-patient clinic for follow-up; or have had an emergency hospital admission for a respiratory or circulatory cause in the previous 12 months; and are a homeowner, living in a house or bungalow. None of that information is being given to ESC. The only information NHS Grampian will share with them is your name, address and telephone number and only if you tell us that it's ok for us to do that.

### **Data controller**

The data controller for your health information remains NHS Grampian. ESC will become the data controller for your name, address and telephone number once they are shared. ESC will also control any information you give to them directly. NHS Grampian will know if you accessed funding and will analyse that as part of this test of change to see if this funding improves people's health outcomes.

NHS Grampian work in partnership with the University of Aberdeen to have a data safe haven called DaSH. That facility will do the analysis to see if you are eligible for funding in its highly controlled and secure environment. NHS Grampian and the University of Aberdeen have agreements to govern how that secure facility operates.

ESC have appointed SCARF Aberdeen to manage the process of providing support locally. SCARF Aberdeen will be ESC'S service provider and data processor. You should refer to information provided by ESC concerning that relationship.

Your data used in the eligibility reports and the analysis of the test of change will be kept for five years and then archived in accordance with DaSH processes. Your medical records will be unchanged.

### **Lawful processing (holding and using personal data)**

NHS Grampian is undertaking this work so that people can access warm homes funding further to its official authority as a Scottish Health Board and a task in the public interest. The health data processed to check your eligibility and analyse the results of the test of change is processed further to the provision of care and the management of the health and social care system.

Please look carefully at the information provided by ESC/SCARF to make sure that you understand why they think it is ok for them to process your information and that you're happy with that.

### **Your rights**

If you wish to update, access, erase, or limit or complain about the use of your personal data please let our Data Protection Officer know contacting Information Governance - [gram.infogovernance@nhs.scot](mailto:gram.infogovernance@nhs.scot) - or 01224 551549 who will consider your request and respond appropriately. You may also wish to contact the Information Commissioner's Office - [How to make a data protection complaint to an organisation | ICO](#) - or seek to enforce your rights through judicial remedy.

If you want to use any of your rights with ESC or SCARF, you should contact them directly on [info@es.catapult.org.uk](mailto:info@es.catapult.org.uk) or [info@scarf.org.uk](mailto:info@scarf.org.uk)